

Charges, Billing, and Customer Service

Rates for usage of your cellular phone are determined by your home carrier. Please note that calls to 800, 888, 866, and 877 numbers are not toll free. You will be billed by your home carrier for your international roaming usage on your regular mobile phone bill. It can take up to 60 days for charges acquired while using your mobile phone at these times to appear on your phone bill. For more information, please contact your home carrier customer service.

Questions?

Please note that Celebrity Cruises staff do not have access to your service information or billing records. Actual service availability depends on home carrier participation and service permissions. For questions about your service or about billing, please contact your home carrier customer service.

The WMS mobile network - www.cellularatsea.com - is accessible by most mobile phones supporting both GSM and CDMA technologies. CDMA users should ensure their phone is set to allow roaming.

Customer Service Telephone Numbers for North American Home Carriers

Popular services available listed below - please check with your home carrier for availability.

USA

Cingular	1 916 843-4685
T-Mobile	1 505 998-3793
Cincinnati Bell Wireless	1 513 566-2116
Edge Wireless	1 866 350-3343
Suncom	1 800 786-7378
Cellular One (Dobson)	1 800 423-5514
Cellular One (Western Wireless)	1 800 635-0304
Sprint	1 888 226-7212
Verizon Wireless	1 908 559-4899
Alltel	1 800 255-8351

Canada

Rogers Wireless	1 877 764-3772
Fido	1 514 925-4590



Explanation of rates and charges

Mobile phone service is provided by Wireless Maritime Services.

Requires compatible wireless phone and qualified wireless service with a home carrier provider that has a roaming agreement with Wireless Maritime Services. Your home network will determine the international roaming rates you pay for usage.

Wireless Maritime Services provides CDMA, GSM voice and GPRS data service. Other service features may not be available. Voice usage is measured during the time you are connected to our system, which is approximately from the time you press the button that initiates or answers the call until approximately the time the first party terminates the call. Voice usage for each call is billed in full minute increments with partial minutes rounded up to the next full minute. Data usage for each billing record will be rounded up to the next kilobyte and a cost will be associated with each billing record and rounded to the nearest cent.

Availability, timeliness and reliability of service are subject to radio transmission limitations caused by system capacity, system repairs and modifications, your equipment, signal strength, weather and other conditions. You will only be able to call and text message to certain countries. Other restrictions and limitations apply for service.

Both the GSM logo and the GSM letter mark are trademarks of the GSM Association. All other marks are the property of their respective owners.

Wireless Maritime Services and your home carrier are not affiliates of Celebrity Cruises, and are solely responsible for the services, charges and customer service support provided to you.

Keeping You Connected At Sea!



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Celebrity **X** Cruises®

Now you can stay connected on the high seas using your own mobile phone!

Celebrity Cruises, through agreement with Wireless Maritime Services, proudly offers an advanced roaming network onboard Celebrity Cruises ships, allowing you to make and receive calls while at sea using your own mobile phone and telephone number.

International roaming charges will be conveniently billed to you by your home carrier.

WMS service is available when the ship is at sea.

How Mobile Phone Service Works

Service Requirements

The mobile networks on your Celebrity Cruises ship are accessible by most mobile phones.

You must have service with one of the more than 340 carriers worldwide that have a roaming agreement with Wireless Maritime Services. Not all prepaid phones are currently supported.

When the ship is sailing out of range of land-based mobile phone networks, mobile phone service will still be available. When the ship is in port, you can connect to local roaming networks as permitted by your home carrier.

Calls to USA, Canada, and the Caribbean

Dial 1 + area code and number just as you would at home.

Calls to Other Countries

Dial "+", the country code and the full number (Verizon Wireless/Sprint users dial "011", the country code, and the full number).



GPRS Data Service

If your home carrier supports GPRS data service, you can use mobile phone service with compatible GPRS data capable devices to check email, surf the web, and share photos while traveling just as you would at home. Charges will be conveniently billed to you by your home carrier.

Checking Voicemail

Most users will be able to check their messages by pressing and holding the "1" key. Please note that some home carriers charge for messages deposited to and retrieved from voicemail while a customer is roaming. Please contact your home carrier customer service with any questions about using your voicemail.

Text Messaging

If your home carrier supports GSM, text messaging service is available on compatible GSM devices. Address your text message to your North American number with 1 + area code and number.

As a courtesy to other guests, please set your ringer to vibrate and avoid loud conversations while in public areas.

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